
Get Jet Limited – GDPR Privacy Policy

Last updated: December 2025

1. Introduction

Get Jet Limited ("Get Jet", "we", "us", "our") is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, store, share and protect your personal data in accordance with Regulation (EU) 2016/679 (the "GDPR") and applicable Maltese data protection laws.

Get Jet Limited is a company incorporated in Malta (Company Registration No. C 79882) with registered offices at Suite 64B Regent House, Triq Bizassa, Sliema SLM 1640, Malta.

2. Scope of this Policy

This Policy applies to personal data relating to:

- Clients and prospective clients
- Passengers and travel companions
- Website and platform users
- Hotel, accommodation, ground transport and event booking participants

It applies whether you engage with us directly, through agents, brokers, aircraft operators, hotels, event organisers or other third-party partners.

3. Personal Data We Collect

We may collect and process the following categories of personal data:

Identity & Contact Data:

- Name, surname, title
- Address, email address, telephone number
- Date of birth, nationality, passport and ID details

Travel & Service Data:

- Flight details, itineraries, catering preferences
- Special assistance requests
- Hotel, accommodation, ground transport and event booking details

Special Category Data (where applicable):

- Dietary requirements
- Medical conditions, disabilities or allergies (only where necessary)

Financial Data:

- Payment and billing details (processed securely via payment providers)

Technical & Usage Data:

- Website usage, IP address, cookies, device information
- Communications with our staff

4. Legal Basis for Processing

We process personal data under the following lawful bases:

- Performance of a contract
- Legal and regulatory obligations
- Legitimate interests (service improvement, fraud prevention)
- Consent (marketing communications, special category data)

You may withdraw consent at any time without affecting the lawfulness of prior processing.

5. How We Use Your Data

We use your data to:

- Arrange and manage flights, charters, hotels, accommodation, ground transport and events
- Comply with aviation, immigration and regulatory requirements
- Communicate with you before, during and after travel
- Process payments and invoices
- Improve our services and customer experience
- Send marketing communications (where permitted)



6. Hotel, Accommodation & Event Bookings

Where we arrange hotels, accommodation, events, or related services on your behalf:

- We may share necessary personal data with hotels, venues, event organisers, ground handlers and service providers
- Data shared is limited to what is strictly required to fulfil the booking
- Such providers act as independent controllers or processors and are required to comply with GDPR
- Special category data (e.g. accessibility or dietary needs) is shared only where necessary and with appropriate safeguards

7. Data Sharing

We may share your data with:

- Aircraft operators and carriers
- Hotels, accommodation providers and event organisers
- Payment processors and financial institutions
- Group companies and authorised representatives
- Public authorities where legally required
- Professional advisers and potential investors (subject to confidentiality)

8. International Transfers

Where data is transferred outside the European Economic Area (EEA), we ensure appropriate safeguards such as:

- Adequacy decisions
- Standard Contractual Clauses
- Other lawful transfer mechanisms

9. Data Retention

We retain personal data only for as long as necessary to:

- Fulfil contractual and legal obligations
- Resolve disputes
- Meet regulatory requirements





10. Security

We implement appropriate technical and organisational measures to protect personal data, including:

- Access controls
- Secure IT systems
- Confidentiality obligations for staff and suppliers

11. Cookies

We use cookies to improve website functionality and analytics. You may manage cookie preferences via your browser settings.

12. Your GDPR Rights

You have the right to:

- Access your personal data
- Rectify inaccurate data
- Erase data ("right to be forgotten")
- Restrict or object to processing
- Data portability
- Withdraw consent
- Lodge a complaint with a supervisory authority

13. Contact Us

If you have questions or wish to exercise your rights, contact:

Email: Roberto@getjettravel.com

Address: Suite 64B Regent House, Triq Bizassa, Sliema SLM 1640, Malta

14. Policy Updates

We may update this Policy from time to time. The latest version will always be available on our website.

GET JET MANAGEMENT

