
Customer Data Protection Policy

1. Introduction

Get Jet Limited ("Get Jet", "we", "us") is committed to protecting the privacy, confidentiality, and security of personal data entrusted to us by our clients, passengers, suppliers, and partners.

This Policy explains how we collect, use, disclose, and protect personal data in accordance with Regulation (EU) 2016/679 (General Data Protection Regulation – GDPR) and applicable Maltese data protection laws.

Get Jet Limited is registered in Malta (Company No. C 78980 | VAT No. MT24115710).

2. Data Controller

For the purposes of GDPR, Get Jet Limited acts as a Data Controller in relation to customer bookings and brokerage services. In certain circumstances, we may act as a Data Processor or agent when transmitting personal data to third-party service providers strictly on client instruction.

3. Personal Data We Process

We may process the following categories of personal data:

- Passenger names, contact details, and identification data.
- Flight and travel itinerary information.
- Corporate contact and billing details.
- Emergency and security-related information.
- Hotel, event, and ground service booking details (where applicable).

We do not collect data beyond what is necessary for service delivery.

4. Lawful Basis for Processing

We process personal data under one or more of the following lawful bases:

- Performance of a contract (Article 6(1)(b)).
- Legal obligation (Article 6(1)(c)).
- Legitimate interests related to aviation brokerage and safety (Article 6(1)(f)).

Consent, where required (Article 6(1)(a)).



5. Disclosure to Third Parties

Get Jet Limited may share personal data only where strictly necessary and only with authorised third parties, including:

- Aircraft operators.
- Ground handling agents.
- Catering providers.
- Customs, immigration, and aviation authorities.
- Hotels, event venues, and associated service providers.

All third parties are required to process data in compliance with GDPR and applicable confidentiality obligations.

6. Hotel and Event Bookings

Where Get Jet Limited arranges hotel accommodations, event access, or related hospitality services at the request of the client:

- Personal data will be shared solely for the purpose of fulfilling the booking.
- Get Jet acts as an intermediary and does not control the data practices of hotels or event organisers.
- Such third parties may act as independent Data Controllers.
- Clients acknowledge that data may be transferred outside the European Economic Area, subject to appropriate safeguards.

Clients are encouraged to review the privacy policies of hotels and event providers directly.

7. International Data Transfers

Where personal data is transferred outside the EEA, Get Jet Limited ensures appropriate safeguards are in place, including:

- Adequacy decisions.
- Standard Contractual Clauses.
- Equivalent legal protections.

8. Data Retention

Personal data is retained only for as long as necessary to fulfil contractual obligations, legal requirements and aviation regulatory obligations, after which it is securely deleted or anonymised.



9. Data Subject Rights

- Under GDPR, individuals have the right to:
- Access their personal data.
- Request rectification or erasure.
- Restrict or object to processing.
- Data portability.
- Withdraw consent (where applicable)
- Lodge a complaint with the Office of the Information and Data Protection Commissioner (Malta).

Requests may be submitted to: Roberto@getjettravel.com

10. Security and Breach Reporting

Get Jet Limited implements appropriate technical and organisational measures to protect personal data. Any data breach will be assessed and reported in accordance with GDPR Articles 33 and 34.

11. Contact

For data protection enquiries, please contact: Roberto@getjettravel.com

GETJET MANAGEMENT

17 DECEMBER 2025